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8/5/2024

Re: Sewer Cleaning & Inspection in Wheaton North High School Area

Dear Residents:

This letter is to notify you that the Wheaton Sanitary District (WSD) will be performing sewer cleaning maintenance on the sanitary sewers in your neighborhood starting the week of 8/19/2024. This maintenance work will be performed by a contractor, Duke's, Inc., who will be performing sewer cleaning and inspection work in your area between the hours of 7:00 AM – 5:00 PM each day for the next several weeks excluding weekends.

It is necessary to periodically clean the lines to prevent potential sewer line backups. This cleaning is performed with a low pressure, high volume water jetting machine. Occasionally, problems can be experienced where pressure in the sewer lines may force water out of one or more of the toilet, shower, tub, sink and floor drains inside of homes. As a measure to keep this water contained and prevent any damages, we are requesting that residents keep their toilet lids and drains closed as much as possible during the cleaning dates and times.

Cleaning may evacuate the water from the traps in your floor drains, toilets, sinks, tubs and showers. After the cleaning is complete, we recommend that you run water in all of your drains to refill the traps. Filling the traps prevents sewer odor from entering your home.

If you experience any sewer related issues during the maintenance cleaning, you may contact the contractor, Duke's, directly at 888-620-0010. Thank you for your assistance during this necessary process. If you have any further questions please don't hesitate to contact me.

Sincerely,

Matt Larson, P.E., Esq.

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Executive Director & District Engineer

Wheaton Sanitary District Email: larson@wsd.dst.il.us Office: (630)-668-1515

Protecting Public Health - Preserving the Environment Efficiently in a Cost-Effective Manner